

THE CUTTING EDGE

Sharpening Your Management Skills through KSCPM

On the WEB @: WWW.KSCPM.ORG

September, 2004 Volume 4, Issue 3

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Fall 2004 **Professional Seminar**

Tuesday Sept 28, 2004 8:00 a.m. - 4:00 p.m.

Kentucky History Center 100 W. Broadway Frankfort, KY

Speakers: Rep. Derrick Graham **Rodger Bingham Doug Robinson** Joel Schrader Glenn Thomas

Price: \$75.00 (member) \$100.00 (non-member)

Reserve by Monday, Sept 20, 2004 (Registration Form enclosed)



DON'T FORGET!!!

President's Podium



KSCPM President Glenn Thomas carrying Kentucky flag during AACPM opening ceremony

The 11 hour ride home from the AACPM conference in Topeka gave me plenty of time to ponder everything I had seen and heard during the 3 day event.

I recalled my nervousness at the thought of going to an AACPM conference for the first time as a Society President. I was afraid I would quickly be branded a rookie what then? Ostracized? Scorned? Instead, there was a special session at the beginning of the conference for first time attendees, including a 'break the ice' event that put everyone at ease. To my surprise, several of those attending were other state Society presidents. After that came the opening evening social at the Kansas Historical Center.

I jumped aboard the shuttle and next to me sat one of the co-chairs of the conference, Pat Writt. Talk about an instant networking opportunity! We hit it off like old friends and she

offered her assistance with any questions I may have had during the conference. After dinner I was lucky enough to ride back with the Kansas Chapter President, Shirley Hollis. I couldn't believe my luck! Once again it just felt right to talk about how our societies were doing and how we felt about what we wanted to do to improve things within our respective states. 6 hours earlier I felt unsure arriving among strangers. Suddenly I was at ease among friends.

The next morning I had breakfast the Oklahoma with Society President, Kay Hagerman. I felt comfortable both asking answering questions about how our societies operated. I was learning that each state organization was slightly different in how often they held meetings, what type of events they sponsored for members and the level of involvement in their state CPM program. We talked about what worked and what didn't work and what we hoped to accomplish during our tenures.

From carrying the Kentucky state flag into the opening ceremony at the House chambers to the closing speaker, every moment was a learning experience. Whether I was talking to other Society presidents like Dianne Hughes of Wisconsin; past presidents like Deb Bourbeau of NH: AACPM officers like President Ron Buchholz: candidates like Larry Gordon of Arizona, everyone was friendly and courteous. Most importantly, all were proud of the work they did within their local Society, as well as their involvement in the AACPM.

The guest speakers discussed a range of subjects divided between the 4 program tracks mirroring the main characters of the Wizard of

Oz: Dorothy (Leadership), the Scarecrow (Knowledge), the Tin Man (Empathy), and the Cowardly Lion (Courage). I sampled from each of the tracks over the five breakout sessions and found useful nuggets of knowledge to bring back from each of them. In addition, Ron Willis' down home words of wisdom and personal loss left the room of 400+ silent and teary eyed Tuesday morning. Lessons like that are not forgotten. Ask me at the Fall Seminar and I'll share it with you.

Too quickly the event was wrapping up and Mark Hood (as the Great and Powerful Oz) explained how each of the four characters had always had what they so desperately yearned for. All they needed was someone to tell them that they had it and to give them a token to remind them of it from time to time.

My token is the new friendships I made and seeing the dedication of everyone I met to one goal – to make the title of Certified Public Manager® the gold standard from Kansas to 'over the rainbow'. My token is the knowledge I am part of something bigger.

Our fall professional seminar in Frankfort will offer you a chance to network with others in Kentucky government from many different regions and professions. Our guest speakers will present a variety of thoughts on the seminar topic - "LEAD and They Will Follow!". You'll also have access to individuals from KEAP, KHEAA, KYCARES, EEO, Frankfort Local Government and other agencies that can help you answer questions you may have about their programs or how they can assist your employees. If it is your first seminar and you arrive feeling unsure among

strangers, I hope you will leave at ease among friends.

Perhaps your token could be found on September 28th. Why not join us and look for it?

I am respectfully yours,

Glenn Thomas, CPM President, KSCPM

"The highest reward for man's toil is not what he gets for it, but what he becomes by it."

- -John Ruskin--

Elections It's that time again!

It's time to consider taking a more active role in the KSCPM by running for elected office. The following three offices are available for your consideration: President-Elect, Secretary, and Treasurer. The duties of all three positions can be found on the KSCPM website under bylaws - Article VIII – Officers.

Please remember that while the Secretary and Treasurer are both one year commitments, the President-Elect is actually a three year commitment covering President-Elect, President and Past-President, each position having its own unique responsibilities.

If you want more information about any of these positions, or wish to toss your hat into the ring, contact JoJuana.Leavell-Greene@ky.gov, Elections Chair.

Note: While associate members are not eligible to run for office, they can vote in the elections and can serve on any of the established KSCPM committees. This is a good way to learn more about the Society and network at the same time!

Historian Needed

It was with great sadness that we accepted that Pamla Wood, KSCPM President 2003, and long-time historian for the Society was retiring the end of this July. Pamla recruited me as the Communications Chair in 2003. She was also my Presidential mentor and as such I depended on her for guidance or information to assure I was doing the best thing for the Society and its members. I have no doubt that Pamla mentored similarly to everyone she contacted.

Pamla's departure has left us with a need for a Society Historian. If you are interested in working with the Society in this position, please let me know and I will provide more details.

"There is no failure except in no longer trying."

-- Elbert Hubbard --

2004 Professional Seminar

The topic and speakers for the September professional seminar are set and I hope you will attend to hear an assortment of views on the subject, "LEAD and They Will Follow!"

Representative Derrick Graham:

State Representative Derrick W. Graham is a Democrat representing Franklin County (Frankfort), the 57th House Legislative District, since 2003. He serves on the Education and Local Government Committees and is Vice Chair of the State Government Committee. He is also an educator at Frankfort High School within the Frankfort Independent School System. Rep. Graham will explore our seminar theme, "Lead—And They Follow."

Rodger Bingham:

Bingham Rodger has taught industrial arts to high school students, is a part-time farmer and real estate investor, spent ten years as Chief Executive Officer of a bank, was owner of a lumber company and owner of a hardware store. He carried the Olympic Torch as it went through Milford, OH on December 18th, 2001. A self-described workaholic, Bingham is also inventive, diligent and able to adapt to different situations and personalities. That certainly came through in his 36 days on Survivor: The Australian Outback. Rodger will speak about "Teamwork, The Key to Survival."

Doug Robinson:

Doug Robinson is the Executive Director for NASCIO, the National Association of State Chief Information Officers and responsible for the overall management of the association. Their mission is to foster government excellence through quality business practices, information management, and technology policy. Doug has over 25 years experience in information technology and will share his insights on "Leading With IT."

Joel Schrader:

Joel Schrader has had a varied and distinguished career at the CIA, Pentagon, White House and Kentucky state government. He has been involved in providing intelligence on national security matters and briefing top White House and National Security officials on breaking foreign events. He currently serves as Deputy for Information and Intelligence in Kentucky's newly created Office of Homeland Security. Joel is well qualified to speak about "Empowering Employees-Managing from a Pennsylvania Avenue Perspective.

Glenn Thomas:

Glenn Thomas took a long path to public service in Kentucky. During 13 years of active duty in the U.S. Army, he managed military research projects on four continents. He then settled into a career as an IT contractor in the metro D.C. area, coming to Frankfort in 1996 as a contractor to the Revenue Cabinet and then as a state employee.

Glenn currently works for the Commonwealth Office of Technology as the Team Lead supporting the MARS Reporting Database, and serves as KSCPM president. Glenn will ask the question, "Would I Follow Me?"

I hope you will join us for what promises to be an exciting and eventful day of practical experiences that you can take back to your office.

A registration form is provided on page 11 for your convenience. Payment must be received by September 20th. Why not sign up today to assure you don't miss out?

Connie Payne Communicates



Ms. Connie Payne, KY Drug Court Manager, speaks at the July KSCPM luncheon in Richmond

WWW.KSCPM.ORG

THE CUTTING EDGE

As is tradition, we took the KSCPM guest speaker luncheon on the road to Richmond again this July to allow our large member base at Criminal Justice Training to attend without having to drive to Frankfort. As always the turnout was very good. Everyone enjoyed their overflowing box lunch and settled in to hear Ms Connie Payne speak. Ms Payne is the manager of the Kentucky Drug Courts and under her administration the drug court system has more than doubled in size and has a tremendous success rate.

Connie started by praising the KSCPM website where she had gone to learn more about our organization and admitted feeling intimidated talking to Certified Public Managers about management topics. She did however share many interesting, and some sad, stories about her years as an attorney and how communication with others can be distorted based on your own life experiences as opposed to the life experiences of your audience.

In the midst of her speech, Connie suddenly made a few hand gestures and began to tell us the story of a car accident she had been in with a group of coworkers. When she was done she asked us to write down our answers to a series of questions she asked about the story and the hand gestures she had made.

Although we were all in the same room, watching and listening to the same speaker, it was astonishing to hear the variety of answers to the questions she had posed to us. This was a practical demonstration of just how easy it is for a message to be misunderstood or distorted.

Ms. Payne closed by reminding members and guests to always be

aware of the barriers to effective communication that exist and to remember that our perception of what message we send may not be the reality of what the receiver heard or saw. Never forget that effective communication is two-way communication where a message is sent and feedback is returned to assure the message was properly received.

There was no doubt that Ms. Payne's message was well received by all.

Don't miss another opportunity to network with your fellow KSCPM members or hear an inspirational speaker. Stay Active! **Register today** for the 2004 Professional Seminar!

"The really happy man is one who can enjoy the scenery on a detour."

-- Anonymous--



TREASURER'S REPORT: CASH ON HAND July 14, 2004

Beg. Cash Bal. - 04/24/2003 \$5,183.34

Receipts:

 Dues
 280.00

 Luncheon
 80.00

 Total
 360.00

Total Receipts \$5,543.34

Expenses: AACPM Conf \$ 538.86

AACPM Mmb 105.00
AACPM Assess 100.00
Board Meeting 148.35
Doorprizes 49.94
Refunds 40.00
Misc 8.00
Total Expenses \$ 990.15

Ending Balance

7/14/2004 \$4,553.19

Submitted by Jane Sampson, CPM, Treas., KSCPM

"We will either find a way or make one."
-- Hannibal --

LARRY TOTTEN OF KENTUCKY RECEIVES NATIONAL RECOGNITION

A Kentucky public sector manager was recognized by the American Academy of Certified Public Managers (AACPM) this week for his career accomplishments, community service and contributions to state and national public manager organizations.

Larry P. Totten, Resort Park Manager of the Lake Cumberland State Park for the Kentucky Department of Parks, was presented the Henning Award at the AACPM's 16th Annual Professional Development Conference in Topeka, Kansas on June 22nd.

Receiving his Certified Public Manager credential in 1993 after completing all CPM training offered through Kentucky the Governmental Services Center, Totten has served as President of both the Kentucky Society of Certified Public Managers (KSCPM) American and the Academy. Prior to serving as AACPM President, he had served as the AACPM Treasurer and Board

Member-at-Large for Conferences and Communications, in addition to serving as a Kentucky delegate to the AACPM's governing body, the House of Delegates, from 1995 – 1997. Totten served as AACPM President-elect in 2002.

Through his seven-year membership on the Board of Directors of the national organization, Totten has established the record for continuous service to the AACPM at the Board level.



KSCPM President Glenn Thomas and AACPM Henning Awardee Larry Totten

Larry's Acceptance Speech

At the AACPM conference in Kansas, Larry received the coveted Henning Award. I found his acceptance speech to be gracious and inspirational to anyone considering a selfless career in public service. We all have much to learn from Larry's example.

I asked Larry if he would share his acceptance speech with the Society and as with everything else about Larry, he was more than willing to do so. Here, are Larry's own notes for his speech:

"Thanks

 Henning Committee – have seen 9 presented and have come to know all 14 previous winners – all a difficult choice - honored to be included in this company

- 15 Board members with whom I have served over the past seven years we work individually but collaboratively supporting each other and the Academy
- KY Society for nominating me

 supported me throughout the years
- Wife

"At a time like this, one is expected to say something meaningful. Over the past few weeks, since learning of my winning this award, I have been stymied by the hardest part of winning – what is it that I can say to this group? As I pondered this question over and over, I came to realize that the important personal element in my 29 years in state government and 10 years in the Academy was participation in the process."

What encouraged me to get involved?

- 1995 Little Rock Conference meeting people; OKC bombing; Ken Henning.
- 1996 Louisville Conference
- 1997 Serving as KY Prez; deciding to run for national office

"At the end of this Conference, hopefully you will have picked up many new ideas to take back to your workplaces. I want to give you another item for your 'to do" list."

That "To Do" Item PARTICIPATE

- Most importantly, maintain your membership in your local Society
- Attend Conferences sponsored by your Society and the Academy

- Encourage others your staff or co-workers - to get their certification
- Serve on a local or national committee
- Put your name forward for an elected office – again either local or national.

"All of these activities are important to the growth of our Societies and the Academy but also, and more importantly, to the increased credibility of the certification to which each of us has devoted so much of our time to earn. We have a long way to go before the term "CPM" becomes synonymous with "government professional". It is only through our active participation in the process that we have a chance in making this happen.

In conclusion, I must say that I am honored to join 14 other Academy members who have been so honored by the Academy. It is an exercise in ego to put together the Henning application – I did this, I did that -but it is an exercise in humility to actually get one with your name on it. Words cannot adequately express my gratitude for this moment. I thank you again and good night."

Website Update

The KSCPM website has a new address. Please update your favorites with the new address:

http://www.kscpm.org

Our web presence has also undergone a design change to allow us to provide you with even *MORE* information organized more logically so you can access it as quickly as possible.

WWW.KSCPM.ORG

For example, in the past the quarterly board meeting notes have been presented as part of the next scheduled newsletter. This could delay member access to the minutes for several weeks or longer. Now, those minutes will be available much sooner on the webpage. Members will be alerted via email when there are significant updates so you will always have the latest information.

Members will also have access to other KSCPM documentation like the yearly reports submitted to the AACPM outlining significant achievements for the year.

These are just a few of the new items that appear on the redesigned KSCPM website. Be sure to check it out. Once again, a hearty "thank you" go to both President-Elect Lorraine Moore and OGT's Connie Bolin for the redesign and keeping our old and new websites up-to-date.

"It is better to wear out than to rust out."

-- Richard Cumberland

Annual Awards

It's time again to start thinking about annual award submissions for the Gene Childress Leadership Award and the Charlotte Glaser Certificate of Merit.

The Gene Childress award recognizes outstanding leadership in government. Last year was the first year this award was given. Commissioner John W. Bizzack of the Department of Criminal Justice Training was the historic first recipient.

The Charlotte Glaser award will recognize outstanding contributions

to the KSCPM. This will be the first year that this award will be given.

Nomination information and application forms will be available on the new KSCPM website shortly.

"The world stands aside to let anyone pass who knows where he is going."

-- David Starr Jordan

The Servant A Book Review

The fictitious manager John Daily who seems to be failing in all areas of his life visits a monastery. Is he seeking divine intervention in his career? Perhaps...

Management guru and Wall Street legend Len Hoffman left the business world when his family was tragically killed. He joined the monastery, changed his name to Brother Simeon and now runs a 5 day retreat for managers from John of the Cross on the shores of Lake Michigan. John has always admired Len Hoffman and wondered what happened to him when he vanished from the face of corporate America.

The Servant, (a simple story about the true essence of leadership), by James C. Hunter, was recommended by more than one presenter at the recent AACPM conference in Kansas. Praise from any one of these individuals would have added it to my 'to read' list. Repeated praise from 2 ... 3 ... and then 4 advanced it to the top.

Like many of today's leadership and management self-help books, *The Servant* makes its points in story format rather than a series of bullet points that would most likely be quickly forgotten. Obviously, with the setting of a monastery, there are several points in the book where the

Bible and Jesus are referenced to make leadership points.

Each day with Brother Simeon builds upon the lessons of the previous day as the inverted pyramid of his leadership model unfolds. Leadership lies atop Authority, followed by Service and Sacrifice, Love and Will. Along the way, the reader is exposed to both and familiar concepts new including: the new paradigm where the customer is atop the corporate pyramid and the CEO at the bottom, Maslow's hierarchy of human needs, love as a verb, legislating the behavior of your coworkers, and the four stages of learning new habits.

In addition to the daily sessions held with his fellow attendees; a preacher, a drill sergeant, a public school principal, a college women's basketball coach, John has also requested the opportunity to meet with Brother Simeon privately every morning in hopes of gleaning additional information and clarity for himself, and you, the reader.

While I love the material within the book, I felt that the book depended too much upon a familiar stereotype to get points across. From the above list of participants, who would you vote as the most resistant to this type of training? If you guessed the drill instructor, you are correct. Perhaps it is my own military background that raises my hackles at this suggestion. Regardless, Chris, the DI, is always the first with negative comments about whatever new topic is being discussed.

At 187 pages divided among seven chapters, this book will take most readers only a few nights to read. Be sure to earmark the pages with key points so you can refer back to them

again and again. This book would serve well as a promotion gift for the first time manager as well as the long-time leader. Both will find words of wisdom within the covers.

"For peace of mind, resign as general manager of the universe."

-- Anonymous --

Membership Update

The word is out and the word is that the KSCPM is the place to be! As a result of recruiting at not only the Office of Government Training (formerly GSC) capstone events, but also at the three CPM orientation sessions held in August, our membership has grown yet again! Many students and near graduates are seeing the advantages of joining the Society to keep their skills current by attending interesting guest speaker luncheons and the fall professional seminar, as well as accessing the helpful information included in The Cutting Edge and our website as well as that of the AACPM's web presence.

Members are also doing a great job of recruiting within their own agencies and inviting non-member graduates to attend KSCPM events to see for themselves what they are missing out on.

Our membership numbers are now approaching 140. The 150 member goal set back in December is well within our grasp.

I hope you will do your part to continue to increase our membership so we can increase our voice in state government while offering members even greater networking and educational opportunities.

The online application form is being updated to include a line for "Referred by". Any current member (board members excluded) that recruits at least two *new* members by December 1st will be entered for a prize to be drawn at the annual Awards and Election banquet on December 8th. Be sure your name is included on the new member's application form.

"What's In It For Me?" by Robinil Jameson

It seems like only yesterday but in fact it was five years ago that I first addressed this question in the newsletter. But year after year members are still having the same question asked of them. This is not unique to the KSCPM. Each state wants to obtain and retain members and at one time or another each state society has had the same question posed to them.

While a11 emphasize states networking, training, and professional growth opportunities as the "true benefit", the Alabama Society answered it best at the 1999 AACPM Annual Professional Development Symposium, in Baton Rouge, "you can only get out what you put in an organization."

KSCPM The Board and Committees are composed volunteers, stuffing membership packets, composing and editing the planning newsletter, programs, meeting with State Officials to address member concerns, and planning to host the 2006 AACPM Annual Professional Development Symposium, all of these activities and more are undertaken because KSCPM members believe in the Professional Canons of the By-laws. Take a minute to look closely at the material in your membership packet, or visit the web site. There

is so much more the KSCPM can achieve, but only if members are willing to devote their time.

So the next time someone asks you "What's in it for me?' ask them what they can do for the Kentucky Society of Certified Public Managers.

Now dust off those membership packets, find your history, and dig out that brochure, because this newsletter contains a quiz! All of the answers can be found in this material and on the KSCPM and AACPM websites. The rules are simple: (1) the first correct answer emailed to robinil.jameson@ky.gov by September 30, 2004 4:30pm EDT wins the first prize (there will be (3) prizes total); (2) Board members are not eligible; (3) if there is a tie after the tie-breaker the email with the earliest time (computer time) wins; and (4) one entry per person. Good luck to all!

"I will not waste my life in friction when it could be turned into momentum."

- Frances Willard

Test Your Knowledge

- 1. Name of the "Father" of the Certified Public Manager concept_____.
- 2. On October 1, 1988, the first House of Delegates meeting of the American Academy of Certified Public Managers (AACPM) was convened in what city, what State
- 3. Name the member of the first group of CPMs graduating in Georgia, and because of the order in the graduation was 'The First CPM'.
- 4. What year did the Kentucky Society of Certified Public Managers (KSCPM) host the

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- AACPM Annual Professional Development Conference?
- 5. Name of the AACPM:
 - a. Treasurer 1999-2000
 - b. 2001 Board Member-at-Large
 - c. 2002 President-Elect
 - d. 2003 President
 - e. 2004 Henning Award Winner

(hint same person)

- 6. Date of the first charter meeting of the KSCPM?
- What conference tradition did KSCPM President Susan Smith initiate at the AACPM Annual Conference in Louisville, KY?
- 8. Name of the "Father" of Kentucky's Certified Public Manager Program?
- 9. How many candidates received CPM designation in Kentucky's Inaugural Class, December 14, 1990?
- 10. Each state is allowed ______ Delegates to the AACPM House of Delegates?
- 11. According to AACPM Constitution and By-Laws, what (2) committees are chaired by the Immediate Past-President?
- 12. What is the governing body of the AACPM?
- 13. Name the 2004 Wisconsin Askew winner and project title.
- 14. (a) Name the AACPM

 Newsletter ________ (b) An

 article appeared in the June
 newsletter "Leadership is a
 Behavior Not a Position" by
 . CPM.
- 15. Name (3) AACPM Board Members and the offices they hold.
- 16. Name (3) AACPM Member Societies.
- 17. Name (3) KSCPM Board Members and the offices they hold
- 18. Name the 2003 Recipient of the Gene W. Childress Award.

- 19. List (2) upcoming events of KSCPM after July 14, 2004.
- 20. List (1) benefit derived from KSCPM membership (list on KSCPM web page)
- 21. Tiebreaker: What was the Conference theme of the AACPM Annual Conference held in Louisville, KY in 1996? (Contact a KSCPM board member if you don't know the answer)

KY Delegates Bring Home AACPM Baskets



KY Delegate Helen Kroger poses with her bounty of goodies from the KY basket.

The AACPM conference would not be complete without the yearly gathering of the State raffle baskets and the selection of the winners. As initiated in Kentucky in 1996, each group of delegates brings a basket full of goodies representative of their state to the conference. Raffle tickets are sold for \$1.00 each throughout the 2 days of seminars.

During the awards banquet the winners are drawn at random from all entries for each basket. These baskets are chock full of as many different items as there activities, cities and functions within the state they come from and are highly coveted by attendees. For the last several years now the proceeds from the baskets have been donated by the hosting state to the state hosting the next AACPM conference as 'seed money'.

At this year's event, Helen Kroger and Glenn Thomas both were fortunate enough to come home with a basket. Helen managed to win the basket she had helped transport to Topeka representing Kentucky; including a variety of UK and UofL items, a Paul Sawyer print, bourbon balls, and so much more.

Glenn had been eying the basket from Wisconsin which contained an 'American Girl' doll perfect for his 9 year old daughter's birthday he missed while attending conference. It also contained an assortment of Green Bay Packers items. Glenn was thrilled when his name was called. He sent a thank you to the Wisconsin Society, which was published in their latest newsletter along with photos. Read it at the Wisconsin Society website. (http://www.wscpm.com/8811.html)

" One only gets to the top rung on the ladder by steadily climbing up one at a time, and suddenly, all sorts of powers, all sorts of abilities which you thought never belonged to you --- suddenly become within your own possibility."

-- Margaret Thatcher

Other State Society Websites

As the current KSCPM President, I met with every other State Society President that I could at the AACPM conference and found all to be interesting and dedicated individuals devoted to advancing the title of 'Certified Public Manager'®. As a result of those meetings we have begun what we hope will be a series of communications to allow each of us to learn from the rest as to how to better conduct the business of our local Societies.

Please take a moment to check out some of the other state sites to see what they are doing.

Alaska, Arizona, Arkansas, District of Columbia, Florida, Louisiana, Mississippi, New Hampshire, North Carolina, Ohio, Oklahoma, South Carolina, Texas, Utah, Wisconsin

AACPM & Amazon.com

Do you shop from home and try to connect to Amazon from the AACPM web page but have not found the link on their homepage? If you have had this problem, please copy the following link into your web service address space:

http://www.amazon.com/exec/obido s/redirect-home/americanacadem0c

Remember there is no additional cost to you for anything you buy. Why not start your holiday shopping early and help the AACPM at the same time!

"If you treat an individual as he is, he will remain as he is. But if you treat him as if he were what he ought to be, he will become what he ought to be and could be."

-Johann Wolfgang von Goethe -

FREE MONEY!

Did that get your attention? It certainly got ours! KSCPM has joined with **Qdoba's of Frankfort** to offer a unique fund raising opportunity. You will be receiving an email containing a special flier in the next week. Save that flier and print it out. Every Tuesday during the month of September will be 'KSCPM Day' at Qdoba's.

For every entrée ordered by a person that brings in a flier, Qdoba's will donate \$1.50 to

KSCPM. This is good all day long, including lunch and dinner. Why not suggest that your office lunch group go to Qdoba's on Tuesdays and don't forget the fliers! Remember they don't have to be a KSCPM member. All they need is a flier for each person ordering.

Our fall seminar is on a Tuesday. We plan to have fliers available there also. This offer is only good at the Frankfort Qdoba's so if you are attending from out of town, why not consider a unique networking opportunity after the seminar by staying for dinner.

Why not take the whole family out to dinner any (or every) Tuesday during September and KSCPM will get a \$1.50 for every entrée ordered and flier turned in.

AACPM Photos



KSCPM President Glenn Thomas presents AACPM President's Plaque to Wisconsin Society President Dianne Hughes



AACPM Member-at-Large Robinil Jameson is announced during opening ceremonies



Larry Totten during 2nd tiebreaker vote for AACPM Publications Chair



Kansas Capitol, site of the opening ceremony



AACPM Past President Larry Totten, AACPM President Ron Buchholtz and AACPM Treasurer Ed Burt during Awards Banquet

KSCPM Committee Information - Year 2004

		KSCPM Executive Committee	
Glenn Thomas	President	Glenn.Thomas@ky.gov	502-564-1404
Lorraine Moore	President-Elect	Lorraine.Moore@ky.gov	502-564-5183
Jane Sampson	Treasurer	Jane.Sampson@kdla.net	502-564-8300
Carmen Bishop	Secretary	Carmen.Bishop@ky.gov	502-573-3390
Pamla Wood	Immediate Past		
	President		
Jeanne Olivas	OGT Liaison	<u>Jeanne.Olivas@ky.gov</u>	502-564-8170
JoJuana Leavell-	Election	JoJuana.Leavell-	502-564-5620
Green		Greene@mail.state.ky.us	
Robinil Jameson	Membership	Robinil.Jameson@ky.gov	502-564-8170
Janice Earnest	Programs Chair	jearnest@ky.gov	859-622-8062
Caralan Calaa fa	A	cschaefer@ky.gov	859-622-2302
Carolyn Schaefer	Assistant Publications &		502-564-1404
Glenn Thomas		Glenn.Thomas@ky.gov	302-304-1404
Doug Price	Publicity Finance Chair	Doug.Price@mail.state.ky.us	859-289-5507
Doug Price	Finance Chair	<u>Doug.Price@man.state.ky.us</u>	037-207-3307
Jack Bates	Assistant	Jack.Bates@mail.state.ky.us	502-564-5576
Larry Totten	Past President,	Larry.Totten@mail.state.ky.us	270-343-2426
	AACPM		
Special			
Appointed			
Committees			
Pamla Wood	Awards		
	Committee		
Tony Smith	Legislative	TonyB.Smith@ky.gov	502-564-6927
	Committee		
Lorraine Moore	Website	Lorraine.Moore@ky.gov	502-564-5183
	Coordinator		
Pamla Wood	Historian &		
	Archivist		
KSCPM	Web Page	www.kscpm.org	P.O. Box 42
			Frankfort, KY
			40602-0042
AACPM	Web Page	www.cpmacademy.org	

September, 2003 THE CUTTING EDGE

Fall 2004 Professional Seminar Tuesday, September 28, 2004

8:00 AM - 4:00 PM

Kentucky History Center Guest Speakers

Brown-Forman Corp. KY Room 100 West Broadway Frankfort, Kentucky Rep. Derrick Graham, Rodger Bingham, Doug Robinson, Joel Schrader, Glenn Thomas

SEND RESERVATIONS TO: Kentucky Societ

Kentucky Society of Certified Public Managers PO Box 42

Frankfort, Kentucky 40602-0042

Reservations **must** be received by <u>Monday</u>, <u>September 20, 2004</u>. Cost: \$ 75 – members, \$100 – non-members

Reservations:	Member	_Guest	_Amount:\$			
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