

THE CUTTING EDGE

Sharpening Your Management Skills through KSCPM

www.KSCPM.org

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KSCPM PROFESSIONAL DEVELOPMENT SEMINAR

"Commandments & Sins of Leadership"



Featuring
PHILLIP VAN HOOSER,
MBA, CSP, CPAE

Leadership Development Strategist, Author & Speaker

Thursday, May 17, 2012
THOMAS D. CLARK
CENTER for KENTUCKY
HISTORY
FRANKFORT, KY

SEATING LIMITED TO FIRST 80 PAID REGISTRATIONS

President's Podium



The graduates of the Kentucky CPM Program established the Kentucky Society of Certified Public Managers® (KSCPM) and became chartered by the American Academy of Certified Public Managers® (AACPM) in 1992. KSCPM has a goal of providing opportunities for members continually increase their knowledge in the field of public management. We continue to offer additional training opportunities to maintain upgrade the management skills of CPMs throughout their careers and continue the networking and training opportunities that have started with the Certified Public Manager® (CPM) program.

Phillip Van Hooser, a renowned leadership speaker, has sending out his newsletter since he was a quest speaker at our summer luncheon in 2002 at the Department of Criminal Justice Training. KSCPM members first met Phillip at the AACPM 13th Annual Professional Development Conference Scottsdale, Arizona 2001. This year we are excited to have him as our featured speaker at the May 17th one day seminar.



Kentucky Society of Certified Public Managers Annual Membership Minutes December 7, 2011

The Annual Membership meeting was called to order by President Jennifer Woods on December 7, 2011. The meeting was held at Berry Hill Mansion in Frankfort, KY.

Presentation of the Minutes

A copy of the October 6, 2011 Board Minutes was presented. Katy Cave made a motion to accept the Board Minutes and Anne Swinford seconded the motion. The motion carried.

Treasurer's Report and Finance Committee

Treasurer Larry Totten presented the December 3, 2011 Financial Statement. Carmen Bishop made a motion to accept the Treasurer's Report and Katy Cave seconded the motion. The motion carried.

Committee Reports:

Awards Committee

Ande Godsey presented the following awards:

KY Askew Award - Bruce Cottew

Mark Cool
Kim Goodwin
Stephan Davis
John Wilcoxson

Henning Nominee – Jennifer Woods

Charlotte Glaser Merit Award- Sharon Marcum

Jennifer Woods presented the following awards:

AACPM Wilkinson Scholarship Recipient Lynn Keeling

Gene Childress Leadership Award Susan G. Smith

Election Committee

President Jennifer Woods presented the results of the election and the new officers for 2012 are as follows:

President-Elect Cassidy Connell
Treasurer Carmen M. Bishop
Secretary Sallie Razor

President Jennifer Woods swore in the three officers named above.

Katy Cave moved to adjourn the Annual Membership meeting and Susan G. Smith seconded the motion. The meeting was adjourned.

Minutes submitted by, Carmen Bishop 2011 KSCPM Secretary



Jennifer Woods and Stuart West Holding House Citation Commemorating 20th Anniversary of KSCPM



KSCPM Members with Phillip Van Hooser AACPM 13th Annual Professional Development Conference – Scottsdale, Arizona 2001

THE HOUSE OF REPRESENTATIVES

COMMONWEALTH OF KENTUCKY

The Flouse of Representatives of the Commonwealth of Kentucky hereby recognizes and honors the

Kentucky Society of Certified Public Managers

as members representing this notable organization are welcomed to the House Chamber where they have again gathered as they have in years past to witness a day's proceedings during this, the 2012 Regular Session of the Kentucky Heneral Assembly. Further, this extraordinary organization now celebrates the 20th anniversary since receiving its charter in January 1992, and, whose mission to establish, promote, enhance and recognize management in government as a profession; and, which, through training, networking, professional growth and ethical standards of behavior, seeks to promote service consistent with efficient and effective management practices and demonstrated vision and competence in the field of professional management, is applauded for providing the lools needed to develop outstanding leadership within the government sector for the past two decades. The members of this august body are delighted to join with Representative Derrick W. Araham in applauding the extraordinary ethic put forth by the Kentucky Society of Certified Public Managers and in extending to this laudable group of stellar public servants warmest wishes for the utmost success and good fortune.



Done in Frankfort, Kentucky, this twenty-third day of February, in the year two thousand twelve.

Speaker House of Representatives

Member, House of Representatives

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KSCPM History 1992-1996

- 1992 Inaugural Membership Meeting on 1/7/92; Charlotte Glaser (President); Troy Bybee (Vice President); Mona Logsdon (Secretary); Robinil Jameson (Treasurer) Guest Speakers: Margaret Bailey, AACPM President and Gene Childress, Executive Director of Governmental Services Center (GSC)
- 1993 Mission Statement adopted; Troy Bybee (President); Sam Bain (Vice President); Pat Tincher (Secretary); Robinil Jameson (Treasurer). AACPM presented Kentucky with its official membership charter, which was placed at GSC.
- 1994 Sam Bain (President); Sylvia Elam (Vice President); Pat Tincher (Secretary); Robinil Jameson (Treasurer); "The Cutting Edge" was first published in Jan. 1994 with three issues in the year; Mission Statement modified; Membership Meeting 7/21/94 Speakers: Sam Bain, President of KSCPM Topic: The American Academy Annual Meeting in Oklahoma City and Plans for the 1996 Conference in Louisville and John Brock, Director of GSC Topic: Revised Kentucky Career Managers Program. The meeting was held at the Carl Hill Student Center at KSU, Frankfort.
- 1995 Sylvia Elam (President); Susan Smith (Vice President); Rebecca Shipp (Secretary); Robinil Jameson (Treasurer); Membership Meeting 7/6/95 held prior to the GSC Graduation Ceremony in the Music Room at Berry Hill Mansion, Frankfort meeting agenda vote on a proposed Bylaw change, summary from the Academy Conference attendees, and begin committee work for the 1996 conference; Board voted to accept a new Society pin.
- 1996 Susan Smith (President); Larry Totten (Vice President); Rebecca Shipp (Secretary); Charles Werder (Treasurer); May 15-17, 1996 KSCPM hosted the AACPM 8th Annual Conference at the Galt House in Louisville. Conference was attended by approximately 200 people. Sam Bain served as Chair of the Conference Committee; Kentucky started the "State Basket Exchange Program" at the AACPM Conference with each basket representing the best of each state; Mayor Jerry Abramson issued a Proclamation proclaiming Kentucky Managers week; Regulations for a CPM Incentive Award were completed. CPM graduates are eligible for an education achievement award of 5% of annual base salary not to exceed \$2500.



May 17, 2012, Thursday 8:30 a.m. - 4:00 p.m.

Thomas D. Clark Center for Kentucky History 100 W. Broadway, Frankfort, Kentucky

TOPIC: "COMMANDMENTS & SINS OF LEADERSHIP"

Registration Form:				
Name:	Title:			
Cabinet/Agency:				
Address:				
City:	State:	Zip:		
Telephone:	Fax:			
E-Mail:				
Registration Fee (Check one):				
☐ \$75 Kentucky Society of Certified Public Managers® Members Only				
	,	,		
☐ \$100 Non-Members				
☐ \$120 Registration and Dues				
Registration Fee includes materials, breaks and luncheon.				
 Registration <u>with</u> payment or TP # 		<u>ay, May 11</u> .		
* (KSCPM - eMars Vendor # VC0000136386)				
 We <u>cannot</u> accept credit cards or inter-accounts. 				
* No refunds, but substitutions are permitted.				
 Five hours CPE credit will be given 	for this seminar.			
Mail Registrations with Payment to:	For additional inform	nation:		
KSCPM Professional Seminar	-,	pliance Branch Manager		
P. O. Box 42	Office of Financial Ins			
Frankfort, KY 40602-0042	1025 Capital Center D	Dr., Suite 200		
	Frankfort, KY 40601	·		
	Carmen.Bishop@ky.gov			
	(502) 573-3390, Ext. 2	284		

KENTUCKY SOCIETY OF CERTIFIED PUBLIC MANAGERS® 2012 SPRING CONFERENCE

Thomas D. Clark Center For Kentucky History ~ FRANKFORT, KY
MAY 17, 2012

PRESENTS



PHILLIP VAN HOOSER, MBA, CSP, CPAE Leadership Development Strategist, Author & Speaker

"COMMANDMENTS & SINS OF LEADERSHIP"

While titles and positions may give the appearance of great leadership ability, research shows that a leader's success is measured against much different criteria. In a nationwide survey, employees were asked one question: 'What fundamental concept does your manager need to know about leading people? Hundreds of responses yielded some very critical concepts every manager who wants to be taken seriously as a leader should understand and practice.

In the presentation, Phillip Van Hooser will lead participants to assess their leadership approaches for actions which may be sabotaging their overall effectiveness. Discussion will also present strategies for breaking negative, counterproductive behaviors and implementing successful approaches for leadership growth and success.

About Phillip Van Hooser

Phillip Van Hooser has spoken, written and consulted on leadership development worldwide since 1988. As founder and concept director for Leaders Ought To Know®, a comprehensive leadership development initiative, Phillip leads the creative direction of multi-faceted learning systems and strategies that help leaders maximize their performance so they can achieve their organization's goals.

Phillip's popular books, We Need to Talk: Building Trust When Communicating Gets Critical and Willie's Way: 6 Secrets for Wooing, Wowing and Winning Customers and Their Loyalty help organizations lower turnover rates, increase productivity, improve management/employee relations and manage change effectively.

Phillip is past president of the National Speakers, a Certified Speaking Professional and member of the Speaker Hall of Fame. Phillip holds a B.S. in Marketing from Murray State University and an MBA from Nova Southeastern University. He resides in Princeton, Kentucky.



Carl Chase Jr., CPM Conference Coordinator

24th Annual Conference approaching

Last year, Utah hosted the 23rd Annual Conference of the American® Academy of Certified Public Managers® in Salt Lake City. It was a tremendous event. Now the opportunity rests with South Carolina and we are hard at work preparing for a tremendous event. This conference will be a truly valued added experience.

Presentations have been reviewed, the registration website is up and a program is being formulated for what will prove to be the best annual conference in the history of the Academy. The hotel rate is the best in the most recent history and is pegged to the US General Services Administration per-diem rate. We have a wonderful hotel (Marriott Hotel and Conference Center) located in the heart of downtown Columbia with easy access to the Columbia Metropolitan Airport (the most beautiful airport in the world). The Hotel has airport transportation. Hotel parking is free. For those driving, the hotel is six blocks away from Interstate 126.

Mayor Steve Benjamin of our Famously Hot, Surprisingly Cool® City will welcome the attendees and South Carolina Governor Nikki Haley has been invited to give opening remarks and possibly serve as the luncheon speaker. The Columbia Visitors Bureau has prepared an excellent presentation to advertise the event and an outline of the conference. It can be found at http://www.scscpm.org/documents/ConferencePP.pdf

The program has meat in it, meaning you will have takeaways that attendees can use in their jobs. We have terrific breakout speakers representing a variety of public managerial specialties including Human Resources, Procurement, Legal, Finance and Information Technology. We are developing a special event titled "The Innovation Theater" where managers can identify their pressing managerial problems and determine if there is an available solution of if one can be found.

Entertainment: We have two first rate bands *The Main Street Connection and Horizon* providing entertainment at the President's Reception and the Awards Reception and Banquet. Coincidently, the South Carolina State Fair is in session and transportation will be provided to those wanting to attend. Also available directly across the street from the hotel is the Columbia Art Museum and for those exercise buffs the YMCA is around the corner from the hotel.

Keynotes: We will have fabulous keynote speakers including Fred Kuhn, Publisher of Governing; Dr Earl Suttle of Roswell, Georgia, a nationally renowned motivational speaker whose topic is *Reigniting Yourself as a Leader in tough economic times*, and Gary VanLandingham, Director of the *Results First* Project at the Pew Foundation Center on the States. Also invited is Jeffrey Zeintz, Interim Director of the US Office of Management and Budget and Chief Performance Officer of the United States and Dr. Mary Hamilton and Rita Paskovitch of the University of Nebraska at Omaha.

Continuing Education Units: Because training credit is important to our attendees CEU's will be offered by Texas State University.

March, 2012 THE CUTTING EDGE

Some other exacting events going on will be the inclusion of Missouri into the Academy as well as updates from President Keith Heaton and the Academy Board of Directors.

We have asked our Keynotes and breakout speakers to upload a short video that can be placed on YouTube and we will be sending regular Tweets and postings on Facebook.

Some of the featured speakers include Dr William Rivenbark, Director of the MPA Program at the University of North Carolina at Chapel Hill, Bill Reigal, Senior Vice President of the Hay Group, Karen L Luchka an attorney at law with the Fisher & Phillips, LLC and Sherri Greenburg, Director of the Lyndon B Johnson School of Public Policy in Austin, Texas and Darrell Singleton, Chief Procurement Officer for South Carolina.

Stress Management Getting Fired Up means you have to live healthy and one of the themes of the conference is "stress management." Healthy Managers are better managers.

Runners can begin their day on Monday and Tuesday with a short run (about 5K's) around historic Columbia. The City is beautiful in the morning. One of the final breakout sessions will be a stress management regime titled "The Decompression Chamber," presented by Lexington Medical Center, Health Directions.

The Conference Committee will be contacting "Marketers" in each of the states that have member societies to encourage their network of CPM's and others to attend. Perhaps you can volunteer to be one of the Marketers.

Certified Public Managers® we need your assistance in marketing this conference and you can find out more information as we progress on YouTube, Twitter and Facebook as well as the South Carolina Society of Certified Public Managers® at www.scscpm.org. South Carolina is the place for 24th Annual Conference of the American Society of Certified Public Managers®. "Smiling Faces, Beautiful Places" is more than a slogan in South Carolina. It is who we are. Come and join us October 14-16. 2012 and stay awhile.

Kentucky Society 2012 Calendar – Dates to Remember

Annual Seminar – May 17, 2012 Kentucky History Center, Frankfort, KY

Summer Luncheon – TBA
Department of Criminal Justice Training, EKU, Richmond, KY

Fall Luncheon – September, 2012 Date & Location TBA, Frankfort, KY

AACPM Professional Development Conference – October 14-16, 2012 Columbia, SC

KSCPM Annual Membership Meeting – December, 2012

The mission of the **Kentucky Society of Certified Public Managers**[®] is to establish, promote, enhance, and recognize the management profession through comprehensive training, networking, professional growth, and ethical standards of behavior; to promote service consistent with efficient and effective management practices; and to demonstrate vision and competence in professional management.

KSCPM 2012 BOARD OF DIRECTORS



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AACPM	Web Page	http://www.cpmacademy.org	